



Home Care Package and Private Services

Poppy's Home Care are dedicated to helping you continue living comfortably in your own home. Our consumer-directed care model ensures that you have the flexibility and choice to tailor services to your unique needs. Whether you require basic assistance or complex care, our team are here to support you with everything from cleaning to personal care and beyond.

Assistance with daily activities (Home Care Package and Private Services)					
All Rates are per Hour	Standard Hours (6am-6pm)	NonStandard Hours (6pm – 9pm)	Saturday (8am-5pm)	Sunday (8am-5pm)	Public holidays (8am – 5pm)
Personal care	\$79.50	\$92.50	\$108.00	\$129.50	\$154.50
Transport Shopping					
Respite care					
Domestic Assistance					
Medicine Management					
Meal Prep					
Social Support					
Home & garden maintenance (Home Care Package and Private Services)					
Light gardening	Quote available upon request				
Maintenance/ Home mods	Quote available upon request				
Health services (Home Care Package and Private Services)					
Allied health	Quote available upon request				
Nursing services (Home Care Package and Private Services)					
Registered Nurse	\$144.00	\$163.50	\$199.00	\$249.50	\$299.00

Package Management Fee (Fully Managed Home Care Package only)

Package management involves the ongoing administration and organisational tasks that ensure the effective delivery and management of your Home Care Package. This includes costs associated with preparing monthly statements, managing your package funds, and conducting compliance and quality assurance activities necessary for your package.

Package Level	Level 1	Level 2	Level 3	Level 4
Per fortnight	\$37.03	\$65.12	\$141.73	\$214.88

Care Management Fee (Fully Managed and Self-Managed Home Care Package only)

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan.

Package Level	Level 1	Level 2	Level 3	Level 4
Per fortnight	\$61.72	\$108.53	\$236.23	\$358.13

Home Care Package and Private Services: Additional Fees and Charges Information

- We understand that plans can change. If you need to cancel your service, please give us 24 hrs notice. Otherwise, a cancellation charge may apply.
- For Self-Managed care you only pay the Care Management Fee as listed above.
- For Fully Managed Packages you pay both the Care Management and Package Management as listed above.
- Fees and charges are subject to periodic reviews at least annually.
- Please note, these rates are exclusive of GST.
- A fee of \$1.30 per kilometre will be applied for mileage related to social inclusion activities and consumer-initiated outings, transport.
- Any costs for the purchase of equipment, aids, or products will be passed directly onto the client.
- Clients have the option to 'top up' their Home Care Package with additional services at the rates specified in this price list.
- Effective from 20th April 2025